

# Deposit Policy

- ♦ **Non-refundable** deposits are required for **ALL** appointments.
  - ♦ All deposits go towards the total the day of the service.
  - ♦ If you need to reschedule your appointment, you must do it at least **48 hours prior** to your scheduled appointment in order for your deposit to be transferred to your rescheduled appointment.
  - ♦ If you cancel or reschedule **less than 48 hours** prior to your appointment, you will need to make another deposit for your next appointment.
  - ♦ For all canceled appointments with deposits, the appointment must be rescheduled within **one week** from the cancellation for the deposit to be transferred to your future appointment.
  - ♦ The deposit fee is only transferable **one time**, if you reschedule your appointment more than once, an additional deposit will need to be made even if the notice is 48 hours prior to your rescheduled appointment.
- \*\*** Please note: if you book for both lashes and brows, and decide to only receive 1 of the services, even if it is prior to the cancellation policy, \$25 of that deposit will be voided and will not be able to go towards your total. Please understand booking for both appointments blocks out a longer amount of time that can not be filled by another client with another service.
- \*\*** If you book for both appointments and only get 1 service the day of, the deposit made will not be able to go towards the total of your appointment
- \*\*** Please be **ready to send** your deposit through Venmo when choosing your date and time for your appointment. If you do not send your deposit when choosing your date and time, it is still open for anyone else to book.
- No appointment is confirmed without a deposit\*\*